



**To : Talega Homeowners**

**Subject : Transition to a new Management Company**

In our ongoing commitment to ensuring the highest standards of service and governance for our Homeowner's Association (HOA), we believe that periodic reevaluation of our service providers is a prudent best practice. It enables us to assess the quality, performance, value, and relevance of the services we receive, ensuring that we remain in step with the best the industry has to offer.

As a part of this practice, we undertook a comprehensive review of our management company and other potential vendors in the market. Our process was rigorous and lengthy, ensuring that our selection criteria were not just based on cost, but also on the range of services offered, the quality of performance, the reputation in the industry, and the technological advancements they bring to our community.

After careful consideration and comparison against our needs, we are pleased to announce that we have selected Grand Manors as our new management company. Grand Manors emerged as the most fitting candidate because of their comprehensive integrated platform tailored for the daily management, analysis, and reporting of our HOA business. Their sophisticated solutions and approach will ensure that our HOA functions more efficiently and that residents receive prompt, professional, and high-quality service.

We recognize that transitions of this nature might bring up questions or concerns. Please be assured that we are taking every measure to ensure a seamless transition. Representatives from Grand Manors will be introduced at an upcoming homeowner meeting, where they will share more about their company, their capabilities, and answer any questions you may have.

We want to thank our previous management company, First Service Residential, for their 23 years of service to our community. This decision reflects our dedication to ensuring that our HOA continues to benefit from the best services the industry has to offer.

We appreciate your understanding and support during this transition. We are confident that this change will bring about improved services and enhanced community management that will serve the best interests of all residents.

Feel free to reach out with any questions or concerns.

Warm regards,

*Board of Directors*

Dennis Kamp, President  
Andrea Ewell, Vice President  
Serge Jonnaert, Vice President  
Taylor Florence, Treasurer  
Phil Harris, Secretary