



ASSESSMENT PAYMENTS

We are in the midst of an important Management Company change and understand that there are many questions about how the monthly HOA Assessment Payments are billed and paid.

First and foremost; homeowners will not be penalized for late payments during the transition period.

The ACH/Auto Debit payments you had with FirstService Residential have been deactivated.

GrandManors offers the following Five methods to pay your monthly assessments:

ACH / Auto Debit

This is the easiest way to pay! Our ACH system automatically debits your account for the right amount when your assessment is due. Visit www.GrandManors.com to sign up online or call 1-855-947-2636 for assistance. *No fee will be charged. (The system recognizes credit balances and will only deduct the amount that is outstanding.)*

eCheck

You can make a one time payment using eCheck (electronically debited from your checking account). Log in to www.GrandManors.com, click on Resident Portal and choose "Make a payment" or call 1-855-947-2636 to pay over the phone. *No fee will be charged.*

Credit Card

You can make a one time payment using Visa, MasterCard, American Express or Discover*. Log in to www.GrandManors.com, click on Resident Portal and choose "Make a payment" or call 1-855-947-2636 to pay over the phone. **Fee of \$14.95 will be charged for this service.*

Check

You can write a check payable to Talega Maintenance Corporation and mail it to the address listed below. Please write your homeowner account number on the check. *No fee will be charged.*

Talega Maintenance Corporation
c/o GrandManors
PO BOX 45467
SAN FRANCISCO CA 94145-0467
Account/Reference #: _____

Your Bank's Online Bill-Pay

If you pay your assessments through an online bill-pay service, please update the payee information of your HOA to include your new GrandManors Customer ID. The payee address should be set up as shown below. *No fee will be charged.*

Talega Maintenance Corporation
c/o GrandManors
PO BOX 45467
SAN FRANCISCO CA 94145-0467
Account/Reference #: _____

Staff will be available from 10:00 AM to 12:00 PM Monday through Thursday, November 6th through the 12th at the Talega Swim & Athletic Club to assist with ACH / Auto Debit signups.